



Candidate: _____

Successful

Evaluator: _____

Unsuccessful

Date: _____

1021-PRODUCT-04

Standard:	NFPA 1021 – 2020 edition – 4.2.4
Task:	Recommend action for member-related problems.
Performance Outcome:	The situation is identified and the actions taken are within the established policies and procedures.
Conditions:	Given a member with a situation requiring assistance and the member assistance policies and procedures.
Candidate Directive:	“In the scenario provided, determine the type of assistance your crew member may need and recommend action within the established policies and procedures.”

NO.	TASK STEPS	CRITERIA				Points
		4	3	2	1	
1	Action recommended was appropriate	Action was appropriate	Action was mostly appropriate	Action was somewhat appropriate	Action was not appropriate	
2	Action followed provided policy & procedures	Action aligned with policy or procedure	Action mostly aligned with policy or procedure	Action somewhat aligned with policy or procedure	Action did not align with policy or procedure	

Evaluator/Candidate Comments:

Candidate (print and sign)

Date

Evaluator (print and sign)

Date