

## NEWS RELEASE

Distributed December 22, 2018

### Community asked to continue water conservation

*Plant is functioning on limited capacity*

#### Summary

As of 9:00 a.m. on December 22, 2018, water treatment plant troubleshooting continues. Residents and businesses are asked to be mindful of water use. While the City is asking for conservation, limited household use is okay. The situation is less severe than it was yesterday.

Water treatment plant operators are producing enough treated water for basic needs and business use. For example, residents can have short shower and businesses can serve coffee, but the City asks that car washes refrain from operating.

City pools will remain closed today. Arenas will open up with reduced ice cleaning.

Please check [www.nanaimo.ca](http://www.nanaimo.ca) and follow "CityofNanaimo" on Facebook and Twitter for the latest updates.

*Strategic Link: n/a*

#### Key Points

- Water is safe to drink.
- Residents and business are asked to be mindful of water use and conserve where possible to preserve supply for fire protection.
- City pools remain closed until further notice, but arenas are open today.
- The City will provide another update mid-afternoon. Follow the City's social media channels and check [www.nanaimo.ca](http://www.nanaimo.ca) for updates.

#### Quotes

"The community really came together yesterday to help keep water levels maintained. Today, we are asking residents and businesses to continue to be mindful of their water use but, it is okay to use it in limited amounts."

Bill Sims  
Director, Engineering and Public Works  
City of Nanaimo

#### Quick Facts

- Power was restored to the water treatment plant on Friday night thanks to BC Hydro's efforts.
- At 4:00 a.m. on December 21, 2018, generators in the City of Nanaimo's water treatment plant suffered a breakdown. Plant operators were able to restore generator power however, a number of critical faults within the plant have been interrupting production.
- Staff are working on two fronts: first, to treat water manually and second, to troubleshoot the root cause of malfunction.

Continued... Community asked to continue water conservation

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